# TOWARD MORE SYSTEMATIC OBSERVATION AND PVT

Systematic Election Observation and Preconditions for Conducting a PVT

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### Overview

- Advantages of systematic observation
- Challenges of systematic observation
- Designing forms for systematic observation
- Collecting and analyzing observer data
- Statements
- Preconditions for conducting a PVT

# Systematic Observation

 Proportional and strategic deployment based on % of polling stations in each region as % of all polling stations

 Rapid data collection from all observers and effective data analysis

# Proportional Deployment Example

| Region       | Polling<br>Stations | % of All Polling Stations | Observers<br>(800) | % of All<br>Observers |
|--------------|---------------------|---------------------------|--------------------|-----------------------|
| Bishkek City | 270                 | 14%                       | 112                | 14%                   |
| Osh City     | 140                 | 7%                        | 56                 | 7%                    |
| Chui         | 260                 | 13%                       | 104                | 13%                   |
| Naryn        | 220                 | 11%                       | 88                 | 11%                   |
| Osh oblast   | 300                 | 15%                       | 120                | 15%                   |
| Batken       | 110                 | 5%                        | 40                 | 5%                    |
| Jalal-Abad   | 240                 | 12%                       | 96                 | 12%                   |
| Talas        | 220                 | 11%                       | 88                 | 11%                   |
| Issyk-Kul    | 240                 | 12%                       | 96                 | 12%                   |
| Total        | 2,000               | 100%                      | 800                | 100%                  |

## Advantages of Systematic Observation

- More credible, reliable and objective findings
- Improved national perspective
- Detect fraud more effectively
- Long-term organizational capacity building
  - Builds a nationwide network of well-trained observers
  - Institutionalizes the use of rapid response mechanisms and data collection
  - Improved quality of data collected: quality over quantity
  - Builds capacity for conducting PVT

# Organizational Preparation

### Central Office Data Management

- Need to have communication systems for more rapid observer reporting
- Need more data clerks at the central level
- Need central data collection center <u>and</u> staffing for back-up network of data collection
- Establish centralized database of all observers

# Organizational Preparation

- More regional/county coordinators
  - Ratio of 20 observers to 1 regional coordinator is recommended
- Capacity to train each observer effectively
- More observers must report on election day/night
- This requires a lot more data clerks, more phones, more computers
- Fundraising early on

# Observer Forms – Simpler the Better

- Each question adds more work and time for observers, data collection and analysis
  - Fewer questions on forms means fewer errors
  - Succinct forms means easier reporting
  - Clear and consistent data means easier and better analysis
- Only include questions that are absolutely necessary
  - What are the top electoral problems you want to capture?
  - How can you collect other qualitative information that isn't on the form?

## **Designing Forms**

#### Criteria for each question:

- √ Why is this question critical?
- Does it accurately measure the underlying concept?
- ✓ Is it clearly worded to avoid different responses or confusion?
- ✓ Do the response categories cover all possible range of responses; and do they not overlap with each other?
- Allow for scale and scope (how many or how much, not just did it happen); but keep response categories to the minimum necessary
- No open-ended questions
- Include detailed explanation of each question in manual

# Forms: Example 1

Did the polling station open on time on election morning?





No

# Forms: Example 2

When did the first voter cast a ballot at the polling station?

Before 7:00

Between 7:00 and 8:00

After 8:00

Did not open

# Observer Form -- Samples

- Review example form
- Remember the "do's and don'ts" criteria
- What would you change?

## Collecting Data - Communication

- Develop plan as early as possible
- Maximize speed, efficiency and accuracy
- Minimize layers of reporting between observer and central office
- Design plan based on estimated peak times of information flow
- Train observers on importance of reporting back and give them clear, simple instructions
- Develop back-up communication plans

# Collecting Data

✓ Consider how quickly each type of information is needed

### Needed Immediately (emergency calls)

- Are observers in polling stations (blocked?)
- Critical incidents (violence, closure)

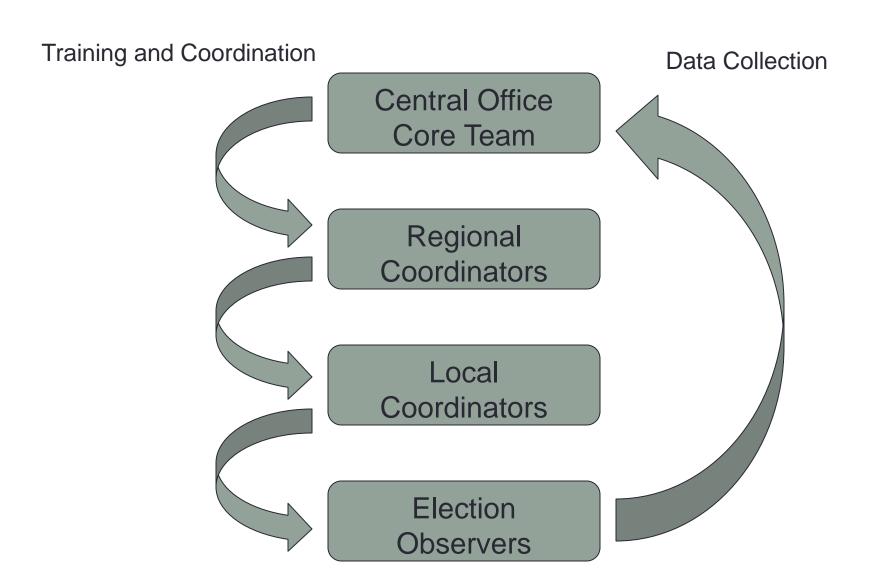
### Needed Quickly (scheduled calls)

Form data: turnout, processes, violation data

### Needed After E-Day (later calls or hard-copy)

Stories and details of violations and incidents

# Collecting Data – Sample Flow Chart



# Collecting Data: Methods

# Identify the most appropriate methods for rapid transmission of findings

- SMS
- Hand delivery of forms
- Phone call (mobile or landline)
- Fax
- Scan/Email or Web-based forms

### Telephone Systems

- Cascade system
- One number/one line system

# Managing Data

- One central call center
- Assign one large team of call receivers (data clerks) and a second smaller team of people making follow-up calls to receive incident reports and to follow-up on missing forms
- Be prepared for peak call times
- How to estimate number of call receivers needed?

```
# of Observers x Minutes per call
Target # of minutes for
processing all calls
```

# of Call Receivers Needed

# **Analyzing Data**

- Get data from all observers
- Emphasize numbers over single incidents
- Focus on broad trends
- Look at subnational trends

# **Analyzing Data**

Which finding is more significant?

 95% of polling stations observed opened on time

3 polling stations opened two hours late

# **Analyzing Data**

# Which finding is more significant?

- Ballot box stuffing was observed in 100 polling stations
- Ballot box stuffing occurred in 5% of polling stations observed, but in 40% of stations observed in Lofa county

# Framing Findings in Public Statements for Systematic (but not PVT) Observation

- What we <u>can't</u> say:
  - We cannot say that we are deploying observers to a statistically-sound sample.
  - We cannot say that findings are representative of the country or any region (i.e., don't say that 30% of polling stations in Liberia opened late)
  - We cannot project voting results.
- What we <u>can</u> say:
  - Observers are deployed in a geographically proportionate way (more credibility than ad-hoc deployment)
  - Only give findings as a percentage of "polling stations observed" (i.e., 30% of all polling stations observed opened late).

### **PVT Definition**

- The use of rapidly transmitted quantitative and qualitative observer data from a statistically-based, representative random sample of polling stations to produce a comprehensive and systematic assessment of the election day process and to project results.
- Other names: Statistically-based Observation (SBO); Quick Count;
   Swift Count
- PVT is not just method of projecting election results

### **PVT Preconditions - External**

- Election System
  - Single, nationwide constituency
- Top Electoral Concerns
  - Tabulation and e-day process?
- Access to All Aspects of Process
  - Especially polling station-level results
- Political Situation
  - Perception of group; hostile environment?
- List of Polling Stations
  - Accurate and released in advance

### **PVT Preconditions - Internal**

### Geographic Coverage

- Must be able to cover <u>any</u> polling station in the country
- Must be confident that all observers will go to assigned station

### Organization and Leadership

- Top leadership must understand and commit to PVT
- Network of groups can be challenging
- Need to <u>reduce</u> not increase number of observers and levels of organization
- Need statistician and IT specialists
- Need more time to prepare

#### Access to Technical Assistance

Especially the first time, assistance needed well in advance

### Adequate Funding – more expensive

### **PVT Alternatives**

### Conduct only a PVT

Develop representative deployment plan

### Combine PVT with traditional observation

- Assign PVTs to a random sample, and remaining observers to "problem areas"
- SBO provides sound analysis; traditional observers provide more details and context about incidents

# Merci! Thank you!